

SPECIFIED PROFESSIONS GLOSSARY OF CLASS DESCRIPTIONS USA

A

Accident Reconstruction Services analyze conditions related to material, equipment or construction failures and accidents, including those involving human factors or catastrophic events. All services are post-occurrence.

Administrative/Office Support Services provide general clerical, administrative and secretarial office work to assist in the daily operations of a client. This class does not include those licensed as insurance agents/brokers, lawyers, real estate agents/brokers/appraisers, medical professionals, title agents, mortgage brokers, escrow agents or construction managers.

Advertising Agencies are dedicated to creating, planning and handling forms of promotion tailored to help their clients sell products or services. This classification also includes media buyers.

<u>Agricultural Consultants</u> advise on topics related to farming, land management, crops and conservation on either the business end or technical practices.

<u>Answering Services</u> take and deliver messages or pages on a non-emergency level.

Anthropological Consultants conduct surveys, ethnographic research and focus group interviews to determine the role products and services relate to different societies as a way to help clients understand customers' needs, purchasing habits and motivations.

Appraisers (non-real estate) are trained to estimate the value of personal property ranging from jewelry to machinery and equipment. The purpose for appraisals can vary from sales and acquisitions to collateralization and insurance.

<u>Arbitrators</u> settle differences between parties using methods similar to a court process, allowing parties to present evidence and testimony so that the arbitrator can make a final judgment.

Arborist/Forestry Consultants advise on the management and maintenance of trees, writing reports, assisting with land planning and development and tree valuation. They may provide guidance on the health and safety of trees/plants and techniques for trees/plants to enhance a community or protect the environment. This classification can also include timber brokering.

Archaeological/Historical Preservation Consultants provide archival research, preservation planning, monitoring, damage impact assessments, artifact analysis, field inventory and historical preservation law compliance consulting. Services may target clients who are involved with developing on historical land or archaeologically relevant sites.

<u>Association Management Services</u> assist professional and trade associations on a contractual basis with fundraising, event planning, fund drives, office duties, member dues and membership lists, newsletters and professional development.

<u>Auctioneers</u> (non-real estate) are responsible for the sale of their clients' goods, particularly for estate sales. They accept bids and declare goods as sold on behalf of their clients.

<u>Audio/Visual Consultants</u> set up and test sound and visual equipment and/or produce audio and video recording for in-house business use only (training videos, presentations).

<u>Audit Services</u> review records and data to verify if clients are in compliance with established levels of operations, information or standards within specific industries. This classification does not include financial audits by CPAs.

<u>Authors</u> not only write books, articles or reports, but may also self-publish. *Classified with Book Publishers*.



Background Check Services/Screening Services research the history of a potential employee or tenant to verify previous employment, education, references and/or criminal history.

<u>Benefit Consultants</u> advise clients on matters related to group insurance or employee benefits. They review, analyze and make recommendations for benefit strategies, plan design, insurance carrier selection and pricing, but do not represent any particular insurance company.

<u>Bill Payment Services</u>, also known as daily money managers, assist seniors and the disabled to pay bills, balance checkbooks, make deposits and organize their tax documents.

<u>Billing Services</u> submit and follow up on payment invoices. This classification does not include collections agencies, nor those collecting assigned or owned debt.

<u>Biological Consultants</u> have specialized knowledge in particular plants and animals and perform field studies, species surveys, data collection or assist in safely relocating animals from construction sites.

<u>Bookkeepers</u> record the financial affairs of a business in a ledger and provide little to no payroll processing services. This class is separate from a tax preparer.

<u>Book Publishers</u> attract writers to achieve commercial success and provide editing, design and marketing services to authors.

<u>Brokers</u> buy and sell goods for others by bringing both parties together and arranging transactions for a commission.

C

<u>Caterers</u> provide food and beverages for events but do not operate as a restaurant.

<u>Claims Adjusters</u> are contracted by an insurance company, reinsurer, self-insurer or any other risk transferring entity to investigate, evaluate, negotiate, and settle an insurance claim for covered losses. This classification does not include services as a public adjuster.

<u>Cleaning Services</u> primarily focus on residential cleaning with only a small portion of after-hours commercial cleaning. Acceptable services include maid services, carpet and window cleaning.

<u>Coaching Services</u> (business, leadership, executive) are non-licensed business, career or executive coaches who assist professionals in achieving their goals. This class does not include those providing mental health, psychological counseling or psychiatric support.

<u>Coding Services</u> (medical) review health records provided by physicians/clinicians to change their diagnostic phrases into coded forms for clients (usually for insurance billing purposes).

<u>Compliance Consultants</u> inspect premises, equipment and operations to see if clients are meeting regulations and acceptable standards within their industries, including OSHA standards.

<u>Concert and Event Promoters</u> are responsible for presenting a live event such as a music concert, festival or club event by renting the venue and paying for advertising, performers, vendors and technicians on behalf of their client.

<u>Concierge Services</u> act as a personal assistant and carry out services such as running errands, picking up groceries or dry cleaning and making reservations for those too busy to do so. This classification does not include babysitting, nanny work or eldercare.

Construction Loan Monitors are hired by lenders to visit construction sites to verify progress in order to help the lender determine whether the next incrementally scheduled loan portion can be released.

<u>Copy Services</u> provide reproduction/duplication services for documents, usually in large volume. These services can also include binding, laminating and delivery services.

<u>Cost Containment Consultants</u> specialize in expense reduction through suggesting outsourcing, restructuring, downsizing, and reduction of unnecessary spending to improve profitability for their clients.

<u>Cost Estimation Consultants</u> approximate costs of projects, programs, and operations in order to help clients determine funding feasibility.

<u>Couriers/Messengers</u> deliver parcels, messages or documents to a set location or person. This does not include those transporting medical specimens.

<u>Court Reporters</u> are responsible for taking accurate reports made by the plaintiff and claimant in a courthouse, deposition, arbitration or mediation.



<u>Damage Appraisers</u> work solely for insurance companies to provide estimates for repairing vehicles or property.

<u>Disc Jockeys</u> select music for events, including those traveling with portable sound systems. This classification is not for radio personalities or those acting as songwriters or music producers.

<u>Document Destruction Services</u> are paper shredding companies who provide document destruction services for businesses to maintain privacy.

<u>Document Management Services</u> store and maintain documents, films, tapes and other items for their clients.



Ecological Consultants research and survey how plans affect particular areas of land and their plants, animals, and habitats. Field work and observations, data collection, habitat survey, botanical identification, and impact assessments are provided for clients including building developers or transportation departments.

<u>Educational Consultants</u> provide curriculum development, administrative policy consulting, fund raising and budget planning for clients in the academic world. Services can also include assisting students with selecting and applying for colleges.

<u>Election Monitoring Services</u> are appointed as a neutral party by a homeowners or condominium association who assist in the election process and determine the final results.

Emergency Training Consultants train public and private sector clients to be better prepared for issues such as effective evacuation plans, meeting fire and safety regulations, response to unexpected hazards and business recovery.

<u>Energy Consultants</u> provide individuals and businesses solutions on how to cut and conserve energy consumption to save money and maximize their use of electricity.

Event Planner/Meeting Planners organize parties, weddings, meetings and special events. This classification is not for those providing any security services.

Exhibit Designers set up and design space for trade shows, conventions, store windows and/or museum displays with no involvement in the structural integrity of the property.

Expert Witnesses provide unbiased third party knowledge or experience on certain subject matters beyond that of common knowledge in order to aid in settling a dispute between parties. They have expertise to give opinion in their industry of practice.

Е

<u>Financial Planners</u> prepare advice on investments, savings, taxes, insurance, retirement, estate planning and trusts for their clients, and offer products and services to implement their plans.

<u>Florists</u> prepare flower arrangements for individual customers and events, as well as those hired to maintain plants for an office setting.

<u>Forensic Investigators</u> collect, identify and analyze physical evidence to come to a conclusion about misconduct, illegal activity or errors. All services are post-occurrence.

<u>Freelance Writers</u> are independent non-employees who sell works or services by the hour, day, or job, and often for multiple publications at a time.

<u>Fulfillment Services</u> are most associated with e-commerce and provide the packaging and shipping of a client's products to the desired destinations.

<u>Fundraising Services</u> plan, manage and consult on raising funds for non-profit organizations.



<u>Government/Public Affairs Consultants</u> help navigate the legislative process and political environment to create understanding and public support on behalf of the client's government policies.

<u>Grant Writers</u> secure money for the operations of nonprofit organizations. They may also be responsible for researching and identifying possible grant sources.

<u>Graphic Designers</u> creatively combine text and images for advertisements, magazines, books and other promotional purposes.

Green Building Consultants provide homeowners, business owners and builders with advice on becoming environmentally responsible, reducing unnecessary waste, becoming more sustainable and saving energy. They advise on how to be in compliance with various "green standards" such as LEED, Energy Star, NAHBGreen and HERS.

<u>Guidance Counselors</u> (non-licensed for continuing education/career counseling) provide recommendations about academics, continuing education options and careers to students.



<u>Home Watch Services</u> provide visual inspections of the property for break-ins, water leaks, electrical issues and storm damage through frequent check-ins.

Horticultural Consultants help support businesses and organizations with research, practical solutions and advice on planting layouts, farming, plant nurseries, parks and botanical gardens. Services are performed for wildlife trusts, environmental associations, local authorities or horticultural consultancies.

Human Resource Consultants advise clients on hiring, termination, conduct, supervision, advancement, discipline or other matters related to the management of employees, including reviewing and revising existing employee handbooks or policy manuals. They may also provide advice and guidance on employee motivation and incentive programs.

<u>HVAC Consultants</u> are experts on heating, ventilating, air conditioning and sometimes refrigeration, and will advise about energy usage, load calculations, efficiency, equipment and compliance.

<u>Insurance Inspectors</u> inspect property on behalf of insurance carriers to verify if risks were properly evaluated. Inspection should be for risk determination purposes and should not be related to environmental, pollution or mining exposures. This classification does not include those also acting as insurance agents or brokers, those providing investment counseling or those promising or guaranteeing future values of investments.

Insurance Risk Managers to identify risks and provide advice on managing this exposure as an impartial judge. This classification does not include those also acting as insurance agents or brokers, those providing investment counseling or those promising or guaranteeing future values of investments.

Interior Designers advise on colors, materials and finishes, as well as furniture, fixtures, flooring, lighting layout, wall covering and room layout. They can prepare documents, drawing, sketches and diagrams to address non-structural and/or non-seismic partition layouts. This classification can also include home staging services.

<u>Interpreters/Translators</u> translate one language to another (including sign language) in a non-emergency setting. This can be done verbally or in written form.

<u>Landscape Architects</u> provide aesthetically and functionally pleasing designs of outdoor areas, public parks, trails and gardens through suggestions about plants, shrubs, flowers, trees and walkways.

<u>Lead Generation Services</u> use advertising, emails, calls and surveys to create lists of well-matched potential purchasers of products or services for their clients to increase sales.

<u>Librarians</u> provide record keeping services and advise on library resources.

<u>Lien Filing Services</u> are hired by a general or artisan contractor to file a claim of debt on the property that they are working on when clients fall behind on payments to that contractor.

<u>Lighting Designers</u> create the layout of lights in a residential or commercial space with no involvement with the property's structural integrity, load bearing walls or construction.

<u>Lobbyists</u> attempt to influence or sway public officials and members of legislative bodies towards the goal set by the clients who hire them.

<u>Locksmiths</u> repair locks, provide key replacements, lockout service and lock changes.



Magazine, Periodical and Newspaper Publishers

oversee marketing, research, design and content to ensure everything meets the quality/product standards before print and distribution to the public

<u>Mailing Services</u> distribute mail for direct mail marketing and advertising services. This classification does not include bulk mailing facilities such as USPS, UPS and FedEx.

Management Consultants (general business strategy) are hired to analyze and propose ways to improve an organization's efficiency and profits. They analyze relevant data including revenues, employment and expenditures, and observe operations in order to propose solutions on how to better streamline work flow and productivity. This classification does not include those who provide services as an interim manager or services as a construction project manager.

<u>Marine Biological Consultants</u> focus on studying the marine environment to present results and conclusions in the most effective manner to non-specialists/general public through ecological studies, sediment and fisheries studies, wetland evaluation, oceanographic studies and environmental impact review.

<u>Marketing Consultants</u> are hired by companies to provide their expertise in improving business and customer relations. Services may include providing sales and marketing training to staff.

<u>Mediators</u> act as independent and impartial third parties reviewing disputes to facilitate a mutually acceptable settlement resolution without going to court. This classification does not include those who are lawyers or arbitrators.

<u>Medical Transcriptionists</u> convert voice recorded reports dictated by a doctor and/or health care professional into a text format with no involvement in clinical decision making or treatment.

<u>Meteorological Consultants</u> provide advice to public and private sectors on weather and climate through the presentation of models and studies.

<u>Mortgage Brokers</u> are intermediaries who bring mortgage borrowers and mortgage lenders together but do not use their own funds to originate mortgages. A mortgage broker gathers paperwork from a borrower and passes that paperwork along to a mortgage lender for underwriting and approval.

<u>Mortgage Field Inspectors</u> are hired by lending institutions to verify occupancy or the physical condition of a foreclosed property. This can be performed by a drive-by inspection or a walk-through of the property. This classification does not include those who also provide on-going property maintenance services.

Motor Vehicle Registrar/Auto Tag Services are independent contractors to a state's Department of Transportation, providing titling and registration of motor vehicles, issuing of tags, accessing records and issuing/renewing driver's licenses.

<u>Multimedia Publishers</u> utilize digital tools and software to produce interactive media projects and create digital publications.

N

<u>Notaries</u> provide the stamping and signature witness requirements for documents requiring notarization.



<u>Oenological/Viticultural Consultants</u> advise clients on wine cellar designs, best practices in the wine industry, interpretation of wine data, sampling, water, soils, and grapes. They study vine growing and grape harvesting and give recommendations about irrigation, vineyard nutrition, climate and staff training.



<u>Paralegals</u> are qualified through education and training to be retained by a lawyer/law firm to perform specifically delegated legal work for which the lawyer may be responsible. This classification does not include those providing legal services or advice directly to the general public.

<u>Pet Groomer/Sitter/Walkers/Trainers</u> provide care and cleaning of pets, check-ins on them when their owners are away and walk them when their owners cannot. This classification does not include those pet caretakers who stay overnight at the client's residence.

<u>Photographers</u> take still-images for events either on-site or in a studio, without the use of drones. This classification does not include stock photography services but can include videotaping services of an event.

<u>Print Brokers</u> are hired by businesses to be the middleman for obtaining printer services. Print brokers do not actually provide services as the printer, but rather will find the best pricing and quality of printed material for their clients. Print brokers then purchase completed goods from the printer to resell to clients.

<u>Printers</u> are hired to commercially print items in bulk for businesses such as forms, brochures, and catalogs usually for marketing purposes. This class does not include any 3D printing.

<u>Private Investigators</u> are hired by law firms, businesses, insurance agencies and private citizens to gather intelligence and information. Services include investigation of infidelity, validity of insurance claims and finding missing people through the use of surveillance, skip tracing and background checks.

<u>Process Servers</u> are authorized by law or by a court to formally deliver legal documents, specifically those requesting appearance in court.

<u>Professional Organizers</u> work with clients to develop efficient organizational systems and skills to help improve their office or home environment.

<u>Property Preservationists</u> provide maintenance functions such as lock changes, landscaping, cleanouts, winterizations, general repairs, debris removal and pool cleaning on foreclosed properties on behalf of lending institutions. This classification does not include construction services involving the structural integrity of a property.

<u>Public Relations Consultants</u> use media and/or print to persuade the public or a particular group towards a favorable image of their clients using strategic communications, press releases and speeches, market research analysis and/or crisis consulting.

Publishers of books and Authors: Book publishers attract writers to achieve commercial success and provide editing, design, [delete comma] and marketing services to authors. Authors may not only write a books, articles or reports, but may also self-publish.

R

Real Estate Closing Services provide assistance with the paperwork during a closing usually as a notary. This classification does not include those providing escrow, title, attorney, mortgage or real estate sales/brokering services.

Real Estate Consultants offer advice to clients about housing market trends, economic development and impact studies of community revitalization plans, land use and urban plans.

<u>Referral Services</u> link individuals and businesses to service providers who they are seeking through a general directory or a customized list

Registered Agents serve as a liaison between a newly formed entity and the government officials of their state to legally form an LLC or a corporation through filing all necessary paperwork, as well as determining if a particular business name is already taken.

Relocation Services are hired by businesses to assist in transferring their employees to a new location by providing realtor referrals, move coordination and communication planning. These services can also be for the elderly needing help finding and moving to assisted living facilities or senior housing facilities.

Reserve Study Consultants are hired by condominium and homeowners associations to perform a physical inspection of the property in common spaces to determine the cost of repairs. This information is then used to determine budgeting and dues for the year.

Restaurant Compliance Consultants are hired before a restaurant opening or during business operations to assist in reaching compliance with food safety procedures. They may also assist in concept and menu development, marketing, training and best practices.

Resume Services assist in composing work resumes for those seeking employment.

S

<u>Safety/OSHA Inspector/Trainers</u> inspect operations and assist in training to help clients be in compliance with OSHA regulations.

<u>Safety Consultants</u> are knowledgeable about maintaining the well-being of those in a variety of work environments through creation of safety manuals, compliance to OSHA and training.

<u>Sales/Manufacturer's Representatives</u> are hired by companies to sell their products to wholesale buyers.

<u>Seminar Conductors</u> lead talks, lectures and workshops in a classroom or conference hall on particular topics. This classification does not include those who live-stream or broadcast directly to the general public.

Social Security Claimant Representatives represent clients seeking social security disability insurance and supplemental security income before the Social Security Administration, judges, appeals, councils or federal courts. This classification does not include those who provide these services as an attorney.

<u>Staffing Companies</u> (permanent and temporary for miscellaneous jobs) place employees in job openings needing to be filled, through the use of interviews, background checks and matching of skill sets.

<u>Staffing Companies</u> (recruiters only) find qualified permanent employees for their clients.

<u>Statistical Consultants</u> apply mathematical principles and formulas to collect, analyze and present numerical data in various different industries.

<u>Subrogation Consultants</u> are contracted by insurance companies to seek compensation from a third party for a loss already paid by the insurance company, but seen as the third party's payment responsibility.

<u>Talent Agencies</u> represent actors and models appearing in advertisements, movies, plays and commercials.

Tax Preparer (100 percent personal tax preparation) focus only on individual tax returns. No business tax services, reviews, compilations, forecast or auditing services.

Tax Preparer (business and personal tax preparations, forecasts and reviews) focus on individual and business tax preparation, reviews and forecasts, but no auditing/attestation/assurance services.

<u>Tax Preparer (business tax and personal tax preparation only)</u> focus only on individual and business tax returns. No reviews, compilations, forecast or auditing services.

Tax Preparer (providing business and personal tax preparations, forecasts, reviews and audit/assurance/ attestation services) focus on individual and business tax preparation, reviews, forecasts, compilations and/or non-public auditing services.

<u>Technical Writers</u> put scientific and technically difficult information into easy language for non-specialists and the general public to understand. This would include operating manuals, catalogs, assembly instructions and project proposals.

<u>Telemarketing Services</u> provide both outbound and inbound call services including calling prospective customers to sell products/services, set appointments and/ or generate leads.

<u>Tutors/Teachers</u> provide private instruction and assistance in learning or becoming more proficient in a subject matter, particularly in academics.

<u>Testing Services</u> facilitate tests on behalf of established assessment organizations such as the GEDs, continuing education tests and other standardized tests.

<u>Tour Operators</u> design, develop, market, and operate packaged travel tours. Tour operators will accompany travelers on the tour and lead them to sites around their chosen destinations.

<u>Traffic/Parking Consultants</u> provide analyses on existing and projected traffic and parking conditions through feasibility studies, modeling, impact studies and master planning.

<u>Training Specialists</u> (classroom based, misc. subjects) provide classroom instruction on how to perform certain functions to improve skills and knowledge.

<u>Transportation Consultants</u> support government agencies and the private sector with traffic related issues through assisting in strategies to improve transportation access to specific areas through public policy and urban planning.

<u>Travel Agents</u> make domestic and international travel arrangements in person, over the phone or online. Acceptable services also include providing advice on destinations and planning trip itineraries.



<u>Urban Planner Consultants</u> are hired by developers, property owners and local/regional governments to optimize the effectiveness of community land plans by analyzing economic, environmental, transportation and social trends.



<u>Video Production and Post Production Consultants</u>
shoot and edit video to be used for in-house corporate use, advertisements, and shows on behalf of a client needing clips for their final production piece.

<u>Videographers</u> take moving images for events, without the use of drones. This classification can include those also taking photos at events, but does not include those selling stock photography.



<u>Wedding Officiants</u> preside over and lead wedding ceremonies. The officiants must be legally recognized by the state in which the wedding takes place. This classification does not include international weddings.

<u>Wedding Planner/Wedding Coordinators</u> concentrate only on planning weddings (no other events) including organizing the logistics of the ceremony, reception, honeymoon and related gatherings.